

**IMPORTANT NOTICE TO ARTESIA CUSTOMERS OF
ELM RIDGE WATER CONTROL AND IMPROVEMENT DISTRICT**

June 28, 2022

Elm Ridge Water Control and Improvement District of Denton County, your retail water provider, has implemented mandatory water-use restrictions under Stage 1 of its Drought Contingency Plan.

Our area continues to experience an overall rainfall deficit and high temperatures that affect the availability of surface water to be treated for use by Elm Ridge for service to Artesia. As a result, Upper Trinity Regional Water District has directed that its wholesale customers, including Elm Ridge, implement Stage 1 water conservation measures.

The following mandatory restrictions are currently effective:

- **Landscaping (including lawns) may not be watered more than two times per week on specific days identified by your address.**
 - Customers with addresses ending in an even number can water on Sundays and Thursdays.
 - Customers with addresses ending in an odd number can water on Saturdays and Wednesdays
- **Landscaping (including lawns) may be watered only between the hours of 6:00 p.m. and 10:00 a.m.**
- **Hosing off paved areas, buildings, windows or other hard surfaces is prohibited. (Normal window washing is okay.)**
- **Washing or rinsing of vehicles is restricted to use of a hand-held bucket or hand-held hose with positive shut-off valve, or commercial car wash.**

These mandatory water use restrictions may be enforced by any combination of warnings, suspension of service, monetary penalties, citations, and fees.

Irrigation of landscaped areas and building foundations is permitted at any time if it is by means of a hand-held hose, a bucket, or by drip irrigation or soaker hose systems.

In addition, customers are requested to observe the following conservation measures:

- Reduce the frequency of draining and refilling swimming pools.
- Avoid waste during recreational use (water used for leisure and entertainment purposes) from faucets and hoses.

For additional ways that you can help save and protect our limited water resources, please see information available from Upper Trinity Regional Water District at <https://www.utrwd.com/saving-water/help-us-conserve>